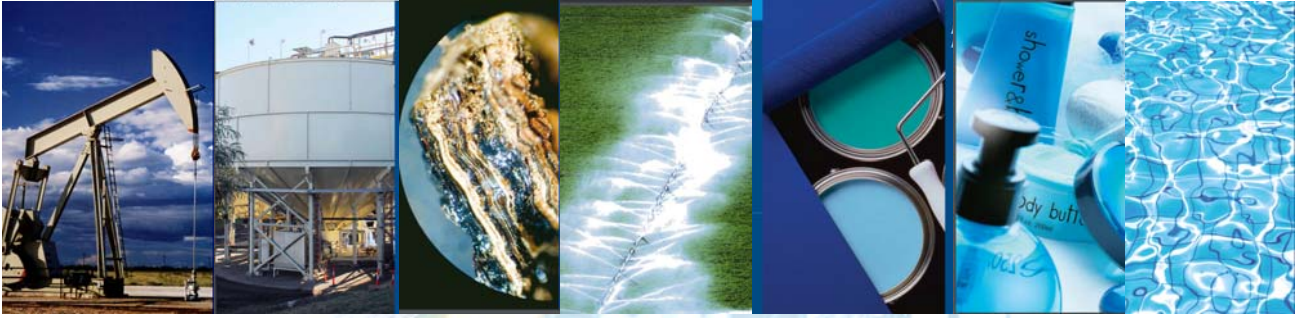


## QUALITY POLICY



SNF (Australia) Pty Ltd has designed a quality management system firmly focused on **customer satisfaction**.

Our ISO 9001:2015 certification is based on the management system enabling us to implement our policies and work using an on-going focus on continuous improvement.

We strive:

- to be tuned to our customers' requirements whilst remaining in compliance with all the regulations relevant to our installations and products
- to research and develop products and processes to full fill new customer requirements and applications
- to continually improve our formulations and processes
- to further develop the skills of our employees
- to monitor the quality performance of our products and processes through indicators

This focus guarantees the development and sustainability of our organisation resulting in job security and customer satisfaction.

Russell Schroeter  
Managing Director  
SNF Australia Pty Ltd  
11<sup>th</sup> May 2018



**SNF AUSTRALIA**